

## Fastweb is considered the best Telco company for the quality of its customer service

*Milan, 25 January 2018* - According a TOP survey, carried out by the independent German firm [Statista](#) for *Panorama*, Fastweb is in top place among the Italian telecommunications companies for **customer service quality**.

The study - which assessed the performance of more than 2,000 companies - was carried out in September 2017 on a sample of more than 18,000 Italian consumers, who were asked questions on the quality of customer service in terms of service availability, customer orientation, professional skill and lastly, willingness to recommend the service to friends and relations.

Fastweb got the gold medal among the landline telephony and Internet firms, together with a list of leading companies, including Amazon, Apple and Gmail.

Andrea Pizzigoni, Chief Consumer Division Officer at Fastweb, remarked: "This recognition is particularly rewarding for us because it confirms that in addition to being a leader in terms of innovation and service quality, we are able to leverage other elements - customer service, transparency and simplicity - to build a trust relationship with the families and companies that choose us".

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