



BUREAU
VERITAS

Bureau Veritas Certification

FASTWEB SPA

Piazza Olivetti, 1 - 20139 MILANO (MI) - Italy

Certified sites are listed in the attachment to this certificate

Bureau Veritas Certification Holding SAS - Italy Branch certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO/IEC 20000-1:2018

Scope of certification

Information Technology Service Management that supports Delivery, Operations and Maintenance of telecommunication and IT systems, services and applications based on 5G networks, cloud computing and managed security services for Enterprise Customers in accordance with the service catalogue. Operation of cloud solutions in IaaS, PaaS and SaaS mode. Management system for integrated Wireline telecommunications services for Wholesale Wireline customers in accordance with the Service Catalogue. Information Technology Service Management that supports delivery, operations and maintenance of telecommunication and integrated IT systems, integrated IT solutions for advanced ICT systems, Cloud Computing, IoT, Analytics, Data Science and Digital Services for voice and wireless data, cloud computing and managed security targeting Enterprise Customers in accordance with the Service Catalogue. Management system for integrated Wireline telecommunications services for Wholesale Wireline customers in accordance with the Service Catalogue

Service Catalogue rev.9 dated 03/12/2025

IAF Sector: 33

Original Cycle Start Date:	16-November-2018
Expiry date of previous cycle:	15-November-2024
Certification / Recertification Audit date:	11-October-2024
Certification/Recertification Cycle Start date:	14-November-2024

Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on:

15-November-2027

Certificate No: IT337334

Version: 4

Revision date: 19-December-2025

Gloria Vociola
Signed on behalf of BVCH SAS - Italy Branch



02138

Certification body address: Viale Monza, 347 - 20126 Milano (MI) Italy
Local office: Viale Monza, 347 - 20126 Milano (MI) Italy

Membro degli Accordi di Mutuo Riconoscimento EA e IAF
Signatory of EA and IAF Mutual Recognition Agreements

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organization.
To check the validity of this certificate please double click or scan QR CODE





BUREAU
VERITAS

Bureau Veritas Certification

Attachment to the Certificate of Conformity No. IT337334

FASTWEB SPA

ISO/IEC 20000-1:2018

Certified Sites

Site	Address	Scope
OPERATIVE SITE	Piazza Olivetti, 1 - 20139 MILANO (MI) - Italy	Information Technology Service Management that supports Delivery, Operations and Maintenance of telecommunication and IT systems, services and applications based on 5G networks, cloud computing in IaaS, PaaS and SaaS mode and managed security services for Enterprise Customers in accordance with the service catalogue.
OPERATIVE UNIT	Via Francesco Caracciolo, 51 - 20155 MILANO (MI) - Italy	
OPERATIVE UNIT	Via Adolfo Omodeo, 49/A - 70125 BARI (BA) - Italy	
OPERATIVE UNIT	Via Piazzi, 7 - 20158 MILANO (MI) - Italy	
OPERATIVE UNIT	Via Kennedy, 2 - 20871 VIMERCATE (MB) - Italy	
OPERATIVE UNIT	Via di Tor Pagnotta, 94/96 - 00143 ROMA (RM) - Italy	
OPERATIVE UNIT	Piazzale Luigi Sturzo, 23 - 00144 ROMA (RM) - Italy	
OPERATIVE UNIT	Via Campi Flegrei 34 - 80078 POZZUOLI (NA) - Italy	
OPERATIVE UNIT	Via Piero Gobetti 96 - 52100 AREZZO (AR) - Italy	
OPERATIVE UNIT	Via San Clemente 53 - 24036 PONTE SAN PIETRO (BG) - Italy	
OPERATIVE UNIT	Via Monzoro, 101-105 - 20007 CORNAREDO (MI) - Italy	
OPERATIVE UNIT	Via Marisa Bellisario 5 - 20019 SETTIMO MILANESE (MI) - Italy	
OPERATIVE UNIT	Via Kulishoff 32/34/36/38 - 20152 MILANO (MI) - Italy	Management system for integrated Wireline telecommunications services for Wholesale Wireline customers in accordance with the Service Catalogue

Certificate No: IT337334

Version: 4

Revision date: 19-December-2025

Gloria Vociotola
Signed on behalf of BVCH SAS – Italy Branch



02138

Membro degli Accordi di Mutuo Riconoscimento EA e IAF
Signatory of EA and IAF Mutual Recognition Agreements



Certification body address: Viale Monza, 347 - 20126 Milano (MI) Italy
Local office: Viale Monza, 347 - 20126 Milano (MI) Italy

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organization.
To check the validity of this certificate please double click or scan QR CODE



BUREAU
VERITAS

Bureau Veritas Certification

Attachment to the Certificate of Conformity No. IT337334

FASTWEB SPA

ISO/IEC 20000-1:2018

Certified Sites

Site	Address	Scope
OPERATIVE UNIT	Via Bisceglie 71/73/75/76 Torre B - 20152 MILANO (MI) - Italy	Information Technology Service Management that supports delivery, operations and maintenance of telecommunication and integrated IT systems, integrated IT solutions for advanced ICT systems, Cloud Computing, IoT, Analytics, Data Science and Digital Services for voice and wireless data, cloud computing and managed security targeting Enterprise Customers in accordance with the Service Catalogue. Management system for integrated Wireline telecommunications services for Wholesale Wireline customers in accordance with the Service Catalogue
OPERATIVE UNIT	Via G. Peroni, 292 - 00131 ROMA (RM) - Italy	Operation of cloud solutions in IaaS, PaaS and SaaS mode.
OPERATIVE UNIT	Via San Clemente, 53 - 24036 PONTE SAN PIETRO (BG) - Italy	

Certificate No: IT337334

Version: 4

Revision date: 19-December-2025

Gloria D'Acetola
Signed on behalf of BVCH SAS – Italy Branch



02138

Membro degli Accordi di Mutuo Riconoscimento EA e IAF
Signatory of EA and IAF Mutual Recognition Agreements



Certification body address: Viale Monza, 347 - 20126 Milano (MI) Italy
Local office: Viale Monza, 347 - 20126 Milano (MI) Italy

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organization.
To check the validity of this certificate please double click or scan QR CODE